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**DATE:** August 30, 2012

**To:** Holders of AHCCCS Medical Policy Manuals

**FROM:** Heidi Oliver, Policy Manager  
Office of Medical Policy and Programs, AHCCCS

**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)  
Update, 2012-10

This memo describes changes made to two policies found in AMPM Chapter 800, Fee-For-Service Quality and Utilization Management. The AMPM Main Table of Contents has also been updated.

**AMPM Chapter 800, Chapter Overview**

AMPM Chapter 800, Chapter Overview, was routinely reviewed to ensure the policy conforms to current laws and regulations. The reference to information regarding FESP members was corrected.

**AMPM Chapter 800, Policy 810, Utilization Management Overview**

Policy 810, Utilization Management Overview, was also routinely reviewed. Language was revised to clarify when prior authorization requests may be submitted and when request determinations are made. Language was also clarified to correctly refer to the PA Utilization Management/Care Management Unit and the PA Area.